

LEGAL AID SOCIETY OF EVANSVILLE, INC.
105 ADMINISTRATION BUILDING
1 N.W. MARTIN LUTHER KING, JR. BLVD.
EVANSVILLE, INDIANA 47708-1828

City of Evansville
Vanderburgh County
United Way

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LEGAL AID SOCIETY GRIEVANCE PROCEDURE

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The Legal Aid Society serves qualifying low income residents of Vanderburgh County with certain legal problems. If you are dissatisfied with the service you received at the Legal Aid Society or you believe that you are being discriminated against, you have a right to complain. You may direct your complaint in writing to the Director of Legal Aid.

If you complain to the Director, your complaint will be considered and you will receive a response from the Director as promptly as possible. If you are dissatisfied with the response, you may write to and, if you wish, appear in person before the Board of Directors of the Legal Aid Society of Evansville, Inc. You will be notified of the time and place of the Board meeting so you can appear and speak if you wish. You may have anyone you choose with you, and you can make an oral statement, submit a written statement, or both. Board meetings are held in January, March, May, July, September, and November.

After consideration of your complaint, the Board will notify you in writing as to its conclusions and how the complaint will be resolved. Since the Board of Directors has delegated responsibility for operation of the Legal Aid Society to the Director, it is the policy of the Board not to consider complaints which have not already been presented to and responded to by the Director.